

USB-61900 Series

16-bit 250kS/s USB 2.0-based High-performance DAQ Module USB-61901/61902/61903

User's Manual



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Advance Technologies; Automate the World.





Preface

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Using this Manual

Audience and Scope

The USB-61900 Series User's Manual is intended for hardware technicians and systems operators with knowledge of installing, configuring and operating industrial grade single board computers.

Manual Organization

This manual is organized as follows:

Preface: Presents important copyright notifications, disclaimers, trademarks, and associated information on the proper understanding and usage of this document and its associated product(s).

Introduction: Introduces the USB-61900 Series, its features. specifications, and river information.

Hardware Information: Provides information on dimensions, connection, accessories, and pin assignments for the USB-61900 Series.

Installing the USB-61900 Series Module: Describes installation and initialization of USB-61900 Series hardware and software components.

Operation: USB-61900 Series functions described here include A/D conversion, D/A conversion, encoder, programmable function I/O, and others.

Calibration: This chapter introduces the calibration process to minimize AD measurement errors and DA output errors.

Important Safety Instructions: Presents safety instructions all users must follow for the proper setup, installation and usage of equipment and/or software.

Warranty Policy: This presents the JYTEK Warranty Policy terms and coverages.

Getting Service: Contact information for JYTEK's worldwide offices.



Conventions

Take note of the following conventions used throughout this manual to make sure that users perform certain tasks and instructions properly.



Additional information, aids, and tips that help users perform tasks.



Information to prevent *minor* physical injury, component damage, data loss, and/or program corruption when trying to complete a task.



Information to prevent *serious* physical injury, component damage, data loss, and/or program corruption when trying to complete a specific task.



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1 Introduction

1.1 Overview

The USB-61900 Series of 16-bit 250 kS/s USB 2.0-based high-performance DAQ modules includes models USB-61901/61902, featuring four different voltage input ranges, and USB-61903, with additional built-in precision current-to-voltage resistors capable of direct measurement of current signal from 0 to 20 mA.

The series also delivers 2-CH, 16-bit analog output capable of up to 1 MS/s update and programmable function I/O. The software programmable function I/O supports a variety of functions including TTL digital I/O, general-purpose timer/counter, and PWM output. The USB-61900 Series' analog input, analog output, and function I/O are capable of functioning simultaneously at full speed.

The modules are USB-powered and equipped with removable screw-down terminals for easy wiring. The attached multi-functional stand can be used for desktop, rail, or wall mounting.

Suitable for mixed-signal tests, laboratory research, and factory automation, the USB-61900 Series provides a significant single-board solution with optimum integration of multiple tasks at an affordable price.

1.2 Features

- ► High-speed USB 2.0
- USB power supply
- ▶ 16-CH voltage input and 2-CH voltage output (USB-61902)
- ▶ 16-CH voltage input (USB-61901)
- ▶ 8-CH current input and 2-CH voltage output (USB-61903)
- ► Up to 250 kS/s analog input
- ▶ Up to 1 MS/s analog output (USB-61902/61903)
- ▶ Programmable 8-CH digital input and 4-CH digital output
- Removable screw-down terminal module
- ► Lockable USB cable for secure connectivity



1.3 Applications

- Automotive testing
- ► Waveform generation
- Laboratory research
- ► Biotech measurement
- ► I/O control



1.4 Specifications

1.4.1 General Specifications

/O Specifications				
Number of channels	8-CH programmable function digital input (DI) 4-CH programmable function digital output (DO)			
Compatibility	TTL (single-end) (supports 3.3V and 5 V DI but 3.3V DO)			
Input voltage	Logic low: VIL = 0.8 V max; IIL = 0.2 mA max.Logic high: VIH = 2.0 V min.; IIH = 0.2 mA max.			
Output voltage	Logic low: VOL = 0.5 V max; IOL = 10 mA max. Logic high: VOH = 2.6V min.; IIH = 10 mA max.			
Supporting modes (only one can be selected and function at the same time, please see Section 4.6: Programmable Function I/O)	 8-CH TTL DI and 4-CH TTL DO 2-CH 32-bit general-purpose timer/counters: Clock source: internal or external Max source frequency: internal: 80 MHz; external: 10 MHz 2-CH PWM outputs": Duty cycle:1-99% (please see Section 4.8.10: Mode 10: PWM Output) Modulation frequency: 20 MHz to 0.005Hz 			
Data transfers	Programmed I/O			

Physical, Power, and Operating Environment				
Interface	High speed USB 2.0 compatible, mini-USB connector			
Dimensions	156 (L) x 114 (W) x 41 (H) mm (6.14 X 4.49 X 1.61 in.)			
I/O Connector	Two 20-pin removable screw-down terminals			
Power requirement	USB power (5 V @ 400 mA)			
Operating environment	Ambient temperature: 0 to 55°C Relative humidity: 10% to 90%, non-condensing			
Storage environment	Ambient temperature: -20 to 70 °C Relative humidity: 5% to 95%, non-condensing			



1.4.2 Analog Input

Analog Input (AI)					
		USB-61901/61902	USB-61903		
General					
Number of	Voltage input	16 single-end (SE) or 8 pseudo-differential input	N/A		
(programmable)	Current Input	N/A	8 differential		
A/D converter		AD7610 or eq	uivalent		
Maximum sampling	rate	250K samples/s (sir 250K/N-channel samp	ngle channel) Ies/s (scanning)		
Resolution		16 bit			
Input coupling	-	DC			
Programmable	Voltage	± 10 V,± 2 V, ± 1 V, ± 200 mV	N/A		
input range	Current	N/A	0~20 mA		
Current-to-voltage conversion resistor		N/A	249.5 Ω		
Operational common voltage range	n mode	± 0.1 V			
Overvoltage protecti	on	Power on: continuous ± 15 V Power off: continuous ± 2 V			
FIFO buffer size		4k samples			
Data transfers		Programmed I/O, continuous (bulk transfer mode)			
Channel Gain Queue configuration size		256			
Input impedance		>1 GΩ N/A			
Trigger source		Software, External analog or digital			
Trigger mode		Post trigger, delay trigger, post trigger with re-trigger, delay trigger with re-trigger, gated trigger			
Time-based source		Internal 80 MHz			



Analog Input (AI)					
	USB-61901/61902	USB-61903			
Electrical					
Offset error (gain=1)	±0.1 mV (typical)	±0.01 mA (typical)			
Gain error (gain=1)	±0.05% of FSR (typical)	±0.05% of FSR (typical)			
–3dB small signal bandwidth ¹	600 kHz	N/A			
System noise ²	0.3 LSB _{RMS}	N/A			
CMRR ⁴	93 dB	N/A			
Spurious-free dynamic range (SFDR) ²	108 dB	N/A			
Signal-to-noise and distortion ratio (SINAD) ²	89 dB	N/A			
Total harmonic distortion (THD) ²	102 dB	N/A			
Signal-to-noise ratio (SNR) ²	89 dB	N/A			
Effective number of bits (ENOB) ³	14.5	N/A			

NOTE:

Notes:

- 1. Small signal bandwidth input ranges as follow in Table 1
- 2. Input ranges for System Noise, SFDR, SINAD, THD, and SNR as follow in Table 2
- 3. ENOB input ranges as follow in Table 3
- 4. CMRR input ranges as follow in Table 4



Input Range	Bandwidth (-3dB)		
± 10 V	600 kHz		
± 2 V	630 kHz		
± 1 V	660 kHz		
± 200 mV	350 kHz		

1. -3dB small signal bandwidth: (Typical, 25°C, single-ended)

2. System Noise, SFDR, SINAD, THD, SNR (Typical, 25°C, single-ended)

Input Range	System Noise	SFDR	SINAD	THD	SNR
± 10V	0.3 LSB _{RMS}	108 dB	89 dB	102 dB	89 dB
± 2V	0.1 LSB _{RMS}	98 dB	85 dB	98 dB	85 dB
± 1V	0.4 LSB _{RMS}	94 dB	77 dB	89 dB	77 dB
± 200mV	0.8 LSB _{RMS}	79 dB	67 dB	78 dB	67 dB

3. Effective number of bits (ENOB): (Typical, 25°C, single-ended)

Input Range	ENOB
± 10V	14.5 bits
± 2V	13.9 bits
± 1V	12.5 bits
± 200mV	10.8 bits

4. CMRR (DC to 60Hz, Pseudo-differential)

Input Range	CMRR
± 10V	90 dB
± 2V	110 dB
± 1V	105 dB
± 200mV	98 dB



1.4.3 Analog Output

Analog Output (AO)				
Number of channels	2			
D/A converter	DAC8871 or equivalent			
Maximum update rage	1M samples			
Resolution	16 bits			
FIFO size	10k samples, 2-CH sharing			
Data transfers	Programmed I/O, Continuous (bulk trans.)			
Output range	± 10V			
Output coupling	DC			
Output impedance	0.01 (maximum)			
Stability	Any passive load, up to 1500pF			
Power-on state	Around 0V, steady-state			
Electrical				
Offset Error	±0.15 mV (typical)			
Gain Error	±0.05% (typical)			
Slew rate	20 V/µs			
Rise time	0.5 μs			
Fall time	0.5 μs			
Settle time to 1% output error	2.5 μs			
DNL	< 1 LSB			
INL	1 LSB or less			
Output driving:	±5 mA			
Power-on glitch	3.4 V for 30 ms			



1.5 Unpacking Checklist

Before unpacking, check the shipping carton for any damage. If the shipping carton and/or contents are damaged, inform your dealer immediately. Retain the shipping carton and packing materials for inspection. Obtain authorization from your dealer before returning any product to JYTEK. Ensure that the following items are included in the package.

- ▶ USB-61900 Series module
- Stand
- ► Two removable screw terminals
- ► USB cable (2-meter length)
- Rail mount kits

1.6 Software Support

JYTEK provides comprehensive software drivers and packages to suit various user approaches to system building. In addition to programming libraries, such as DLLs, for most Windows-based systems. IYTFK also provides drivers for other application environments such as LabVIEW[®] and MATLAB[®]. JYTEK also for provides ActiveX component ware measurement and SCADA/HMI, and breakthrough proprietary software. All software options are on the website:www.jytek.com.

Be sure to install the driver & utility before using the USB-61900 Series module.

1.7 Driver Support for Windows

1.7.1 UD-DASK

UD-DASK is composed of advanced 32/64-bit kernel drivers for customized DAQ application development. USB-DASK enables you to perform detailed operations and achieve superior performance and reliability from your data acquisition system. DASK kernel drivers now support Windows 7/Vista® OS.



1.7.2 DAQPilot

DAQPilot is a SDK with a graphics-driven interface for various application development environments. DAQPilot represents JYTEK's commitment to full support of its comprehensive line of data acquisition products and is designed for the novice to the most experienced programmer.

As a task-oriented DAQ driver, SDK and wizard for Windows systems, DAQPilot helps you shorten development time while accelerating the learning curve for data acquisition programming.

You can download and install DAQPilot at:

http://www.jytek.com

Please note that only DAQPilot versions 2.3.0.712 and later can support the USB-61900 Series.

1.8 Utilities for Windows

1.8.1 U-Test

U-Test is a free and ready-to-use utility which can assist instant testing and operation of all JYTEK USB DAQ series functions with no programming. In addition to providing data collection and monitoring functions, U-Test also supports basic FFT analysis and provides direct control of analog output and digital I/O with a user-friendly interface.

You can download and install U-Test at: http://www.jytek.com/



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2 Hardware Information

This chapter provides information regarding dimensions, connection, accessories, and pin assignments for the USB-61900 Series.

2.1 Overview and Dimensions



While model USB-61902 is illustrated as an example, all dimensions and external features shown (excepting pin connections) are common to all USB-61900 Series modules

2.1.1 Module

NOTE



Figure 2-1: USB-61902 Module Rear View





Figure 2-2: USB-61902 Module Side View





Figure 2-3: USB-61902 Module Front View



2.1.2 Module Stand

The multi-function USB-61900 Series stand is compatible with desk, rail, or wall mounting. To fix the module in the stand, slide the module body into the stand until a click is heard. To remove the module from the stand, twist the bottom of the stand in a back-and forth motion and separate from the module.



Figure 2-4: Module, Stand, Connector, and USB Cable



Figure 2-5: Module, Stand, & Wall Mount Kit Side View (w/ connections)





Figure 2-6: Module in Stand Front View





Figure 2-7: Module Stand Top View





Figure 2-8: Module Stand Side Cutaway View



Figure 2-9: Module Stand Front View



2.1.3 Rail Mounting

The multi-function stand can be mounted on the DIN rail using the rail-mount kit as shown.



Figure 2-10: Rail Mount Kit



Figure 2-11: Module Pre-Rail Mounting





Figure 2-12: Module Rail-Mounted



2.1.4 Wall Mounting

The multi-function stand can be fixed to a wall using four flush head screws as shown. The four screw holes should be approximately 3.4 mm in diameter.



Figure 2-13: Wall Mount Holes



Figure 2-14: Module with Wall Mount Apparatus

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2.2 Connector Pin Assignment

The USB-61900 Series module is equipped with 40-pin removable screw-down terminal connectors, with pin assignment as follows.

Pin	Function	Pin	Function
20	ECLK	40	AOTG*
19	NC	39	AITG
18	NC	38	GPI7
17	GPO3	37	GPI6
16	GPO2	36	GPI5
15	GPO1	35	GPI4
14	GPO0	34	GPI3
13	DGND	33	GPI2
12	AGND	32	GPI1
11	*A01	31	GPI0
10	*A00	30	DGND
9	AGND	29	AISE
8	AI7	28	AI15
7	AI6	27	AI14
6	AI5	26	AI13
5	Al4	25	AI12
4	AI3	24	AI11
3	AI2	23	AI10
2	AI1	22	AI9
1	AIO	21	AI8

*NC for USB-61901

Table 2-1: USB-61901/61902 pin assignment in single-end AI mode



Pin	Function	Pin	Function
20	ECLK	40	AOTG*
19	NC	39	AITG
18	NC	38	GPI7
17	GPO3	37	GPI6
16	GPO2	36	GPI5
15	GPO1	35	GPI4
14	GPO0	34	GPI3
13	DGND	33	GPI2
12	AGND	32	GPI1
11	*A01	31	GPI0
10	*A00	30	DGND
9	AGND	29	AISE
8	AIL3	28	AIL7
7	AIH3	27	AIH7
6	AIL2	26	AIL6
5	AIH2	25	AIH6
4	AIL1	24	AIL5
3	AIH1	23	AIH5
2	AILO	22	AIL4
1	AIHO	21	AIH4

*NC for USB-61901

Table 2-2: USB-61901/61902 pin assignment in pseudo-differential AI mode


Pin	Function	Pin	Function
40	ECLK	20	AOTG
39	NC	19	AITG
38	NC	18	GPI7
37	GPO3	17	GPI6
36	GPO2	16	GPI5
35	GPO1	15	GPI4
34	GPO0	14	GPI3
33	DGND	13	GPI2
32	AGND	12	GPI1
31	A01	11	GPI0
30	AO0	10	DGND
29	AGND	9	AISE
28	CI3-	8	CI7-
27	CI3+	7	CI7+
26	CI2-	6	CI6-
25	CI2+	5	CI6+
24	CI1-	4	CI5-
23	CI1+	3	CI5+
22	CI0-	2	CI4-
21	CI0+	1	CI4+

Table 2-3: USB-61903 pin assignment



2.2.1 Connector Signal Description

Signal	Reference	I/O	Description
AIGND			Analog input (AI) ground. All three ground references (AIGND, AOGND, and DGND) are connected together on board
AI<015>	AIGND	I	Analog Input Channels 0~15. Each channel pair, AI <i, i+8=""> (I=07) can be configured as either two single-end inputs or one pseudo-differential input pair (marked as AIH<07> and AIL<07>)</i,>
CI<07>	AIGND	Ι	CI<07>+ and CI<07>- are differential input pairs for current Input channel 0~7.
AISE(AISENSE)	AIGND	Ι	Analog Input Sense. This pin is the reference for any channels AI<063> in NRSE input configuration
AO<0, 1>	AOGND	0	AO channel <0, 1>
GPI<07>	DGND	I	Function Input <07> (see Section 4.6: Programmable Function I/O)
GPO<03>	DGND	0	Function Output <03> (see Section 4.6: Programmable Function I/O)
ECLK	DGND	I	External A/D conversion clock
AITG	DGND	I	Digital trigger for analog input
AOTG	DGND	0	Digital trigger for analog output
NC	NC	NC	No connection

Table	2-4: CN1	/CN2 I/O	Signal	Description
-------	----------	----------	--------	-------------

2.3 Analog Input Signal Connection

The USB-61901 and 61902 provide up to 16 single-end or 8 pseudo-differential analog input channels. You can set the Channel to acquire the desired input signal type combination. The analog signal can be converted to a digital value by the A/D converter. To avoid ground loops and obtain more accurate measurement from the



A/D conversion, it is important to understand the type of signal source and how to choose the analog input modes from among Referenced single-end (RSE), Non-Referenced single-end (NRSE), and Pseudo-Differential Input (PDIFF).

2.3.1 Signal Source Types

Floating

A floating signal source is not connected in any way to the existing ground system. A device with an isolated output is a floating signal source. This includes optical isolator outputs, transformer outputs, and thermocouples.

Ground-Referenced

A ground-referenced signal is connected in some way to the existing ground system. That is, the signal source is already connected to a common ground point with respect to the USB-61900 series, assuming that the computer is connected to the same power system. Non-isolated outputs of instruments and devices that plug into the existing power systems are ground-referenced signal sources.

2.3.2 Input Configurations

Single-End Connections

A single-end connection is used when the analog input signal is referenced to a ground that can be shared with other analog input signals. There are two types of single-end connections: RSE and NRSE configuration. In RSE configuration, the USB-61900 Series provides the grounding point for external analog input signals and is suitable for floating signal sources. In NRSE configuration, the USB-61900 Series does not provide the grounding point. The external analog input signal provides its own reference grounding point and is suitable for ground-referenced signals.

Referenced Single-End (RSE) Mode

In referenced single-end mode, all input signals are connected to the ground provided by the USB-61900 Series, as shown.



This mode is suitable for connections with floating signal sources.







Non-Referenced Single-End (NRSE) Mode

To measure ground-referenced signal sources connected to the same ground point, connect the signals in NRSE mode, as shown. The signals' local ground reference is connected to the negative input of the instrumentation amplifier (AISENSE pin on CN1 connector), and the common-mode ground potential between signal ground and the ground on board is rejected by the instrumentation amplifier.





Figure 2-16: GRND-Referenced Sources w/ NRSE Inputs

Pseudo-Differential Input Mode

Pseudo-differential input mode provides positive signal and negative signal inputs that respond to signal voltage difference between them, with the negative signal at a constant potential, as shown. If the signal source is ground-referenced, psuedo-differential mode can be used for noise rejection for improvement over single-ended mode.



Figure 2-17: GRND-Referenced Source w/ P-D Input



Connection of a floating signal source to the USB-61900 Series module in pseudo-differential input mode is further shown. For floating signal sources, the negative side of the signal should be connected to the AIGND, with less noise coupled into the signal connections than in single-end mode.





Current Input Mode (for USB-61903)

The current signal source can be floating or grounded reference, and will be converted to voltage through a precision 249.5 Ω resistor. Cross voltage on the precision resistor is considered differential signal. The differential signal pair passes through differential amplifier buffers and is measured by the analog-to-digital converter chip (ADC) with +/-10 V input range.



The negative end of the differential pair is connected to the system ground after current-to-voltage conversion.



Figure 2-19: Current Input



USB-61903 includes a differential amplifier in the front-end circuit providing support for common mode voltage of current source up to ± 24 V.



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3 Installing the USB-61900 Series Module



The appropriate driver must be installed before you can connect the USB DAQ to your computer system. Refer to Section 1.7: Driver Support for Windows for driver support information.

3.1 Connecting the USB-61900 Series Module

- 1. Turn on your computer.
- 2. Connect the USB-61900 Series module to one USB 2.0 port on your computer using the included USB cable.
- 3. The first time the USB-61900 Series module is connected, a New Hardware message appears. It will take around 6 seconds to load the firmware. When loading is complete, the LED indicator on the rear of the USB DAQ module changes from amber to green and the New Hardware message closes.
- 4. The USB-61900 Series module can now be located in the hardware Device Manager, as shown.





Figure 3-1: USB-61900 module in Windows Device Manager

If the USB-61900 Series module cannot be detected, the power provided by the USB port may be insufficient. The USB-61900 Series module is exclusively powered by the USB port and requires 400 mA @ 5 V.

3.2 Device ID

A rotary control on the rear of the module (as shown) controls device ID setting and can be set from 1 to 8. The device ID allows dedicated control of the USB-61900 Series module irrespective of the connected USB port. When more than one USB module of the same type is connected, each must be set to a different ID to avoid conflicts and errors in operation.



Figure 3-2: Device ID Selection Control



3.3 Hardware Configuration

All remaining hardware configurations are software programmable, including sampling/update rate, input/output channel, input range, and others. Please see the UD-DASK Function Reference manual for details.



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4 Operation

Operation of the USB-61900 Series is described here to assist in configuration and programming of the module. Functions described include A/D conversion, D/A conversion, programmable function I/O, and others

4.1 Signal Function

The USB-61900 Series provides 16 single-end channels or 8 pseudo-differential channels of 16-bit A/D input, and two single-end channels of 16-bit D/A output. Switching the multiple front-end multiplexers allows all A/D input channels to connect to one ADC (ADI AD7610 or equivalent). For D/A function, two analog output channels are generated by one DAC chip (TI DAC8871). The ADC/DAC controller and all timing control logics are implemented by the FPGA.

The USB-61900 Series utilizes calibration circuits to provide high performance and low-temperature drift DC signal sourcing. Calibration data is saved in the EEPROM. Combining FIFO control logic and simultaneous update capabilities, the USB-61902 and USB-61903 provide 2-channel simultaneous basic waveform generation. General purpose digital IO is controlled directly by the FPGA, as shown.





Figure 4-1: Functional Block Diagram (USB-61902)

4.2 A/D Conversion

When using an A/D converter, the properties of the signal to be measured must be considered and a channel and connection of signals to the module selected. Please see Section 2.3: Analog Input Signal Connection. As well, A/D signal configuration, including channel, gain, and signal type must be defined and set.

A/D acquisition is initiated by a predefined trigger source. Data acquisition will commence once a trigger condition is matched.

After A/D conversion, A/D data is buffered in a data FIFO for transfer into system memory for further processing.





Figure 4-2: Analog Input

4.2.2 AI Data Format

The acquired 16-bit A/D data is 2's complement coded data format. Valid input ranges and ideal transfer characteristics are shown.

Description		Digital code			
Full-scale range	±10 V	±2 V	±1 V	±0.2V	
Least significant bit	305.2uV	61.03uV	30.51uV	6.1uV	
FSR-1LSB	9.999695 V	1.999938 V	0.999969 V	0.199994 V	7FFF
Midscale +1LSB	305.2 uV	61.03 uV	30.51 uV	6.1 uV	0001
Midscale	0 V	0 V	0 V	0 V	0000
Midscale -1LSB	-305.2uV	-61.03uV	-30.51uV	-6.1uV	FFFF
-FSR	-10 V	-2 V	-1 V	-0.2V	8000

Table 4-1: Bipolar Analog Input Range and Output Digital Code





For current input (USB-61903), the current signal will be converted to voltage by a precision resistor, and the input gain fixed to 1(input range = $\pm 10V$), with transfer formula: $I(mA) = V(mV) / 24.89353693\Omega$

4.2.3 Software Conversion with Polling Data Transfer Acquisition Mode (Software Polling)

Generally the most convenient way to acquire a single A/D data sample, the A/D converter starts a conversion when the dedicated software command is executed. The software then polls the conversion status and reads back the A/D data when it is available.

This method is indicated when there is a need to process A/D data in real time or instant closed-loop control. In this mode, the timing of the A/D conversion is fully controlled by the software.



The A/D conversion rate is determined by the software timer and may not be precise.

In Software Polling, the channel, gain, and input configuration (RSE, NRSE, or DIFF) may be specified for each single-point measurement. For example:

Ch2 with ± 5 V input range and single-end NRSE connection

4.2.4 Continuous Acquisition (Scanning) Mode Continuous A/D Conversion Clock Source

When the onboard ADC receives a conversion clock signal, A/ D conversion is triggered. The USB-61900 Series conversion clock may originate with the internal hardware timer or ECLK (external A/D conversion clock) pin. While the conversion clock source can be chosen by setting AI source configuration, if precision acquisition is required, use of the internal hardware timer is recommended.



Continuous Scanning with Internal Hardware Timer

This mode is recommended if a fixed and precise A/D sampling rate is required. You can accurately program the period between conversions of individual channels. At least four counters must be specified, as follows.

SI_counter (32-bit)

Specify the Scan Interval = SI_counter / timebase

► SI2_counter (32-bit)

Specify the Data Sampling Interval = SI2_counter/timebase

PSC_counter (32-bit)

Specify the Post Scan Calculates after a trigger event

NumChan_counter (32-bit)

Specify the number of samples per scan

Acquisition timing and meaning of the four counters are as follows.



Figure 4-3: Analog Input Scan Timing



Timebase Clock Source

In scan acquisition mode, all A/D conversions start with the output of counters using the timebase as the clock source. Through the software, you can specify the timebase as the internal clock source (onboard 80 MHz).

Three trigger sources are available to start the scan acquisition. Refer to Section 4.3: Trigger Sources for details. For data transfer mode, please see Section 4.2.4: Continuous Acquisition (Scanning) Mode.

- The maximum A/D sampling rate is 250 kHz. The minimum setting for the SI2_counter when using the internal timebase is 320.
- Both the SI_counter and SI2_counter are 32-bit. The maximum sampling interval between two channels using the internal timebase = 2³²/80 Ms =53.687s for single channel data acquisition.
- The scan interval must not be less than the product of the data sampling interval and the NumChan_counter value. The relationship can be represented as: SI_counter>=SI2_counter *NumChan_counter.

Specifying Channels, Gains, and Input Configurations in the Channel Gain Queue

The channel, gain, and input configurations can be specified in the channel gain queue under Scan Acquisition mode.

In scan acquisition mode the number of entries in the Channel Gain Queue is normally equivalent to the value of Num-Chan_counter (the number of samples per scan).



Example:

- 1. Set:
- SI2_counter = 320
- ► SI_counter = 1280
- PSC_counter = 3
- NumChan_counter = 4
- timebase = Internal clock source
- Channel entries in the Channel Gain Queue: ch1, ch2, ch0, ch2
- 2. Then:
- Acquisition sequence of channels: 1, 2, 0, 2, 1, 2, 0, 2, 1, 2, 0, 2, 1, 2, 0, 2
- ► Sampling Interval = 320/80M s = four us
- ► Scan Interval = 1280/80M s = 16 us
- ▶ Equivalent sampling rate of ch0, ch1: 62.5 kHz
- ▶ Equivalent sampling rate of ch2: 125 kHz

4.2.5 Analog Input Triggering

The USB-61900 Series supports flexible trigger sources for analog input functionality. The trigger source can originate with software command, external analog, or external digital signal in continuous analog input mode. Users can configure the trigger source and trigger mode by software.

4.3 Trigger Sources

4.3.1 Software Triggering

This trigger mode requires no external trigger source. The trigger asserts immediately following execution of the specified function calls to begin the operation.



4.3.2 External Analog Triggering

The analog multiplexer can select one input channel as the analog trigger source. That is, one of 16 input channels in single-end mode (or 8 input channels in pseudo-differential mode) can be selected as the analog trigger source. An external analog trigger occurs when the analog trigger signal crosses above (above high) or below (below low) the pre-defined voltage level. The range of trigger level is the full-scale range of the selected input channel and the resolution is 16-bit. In external analog trigger mode, the first acquired data starts with a delay of 4 microseconds.

Below-Low Analog Triggering

In below-low analog triggering, as shown, the trigger signal is generated when the input analog signal is less than the Low_-Threshold voltage. High_Threshold setting is not used in this triggering situation.



Figure 4-4: Below-Low Analog Triggering

Above-High Analog Triggering

In above-high analog triggering, as shown, the trigger signal is generated when the input analog signal exceeds the High_-Threshold voltage. Low_Threshold setting is not used in this triggering situation







4.3.3 External Digital Triggering

An external digital trigger occurs when a rising or falling edge is detected on the digital signal connected to the AITG (analog input trigger) pin. Trigger polarity can be programmed using JYTEK software drivers.



Signal level of the external digital trigger signals should be TTL-compatible, with a minimum pulse of 20ns.



Figure 4-6: Digital Triggering

4.4 Trigger Modes

Analog input supports post, delay, gate, post trigger with retrigger, and delay trigger with retrigger modes.



4.4.1 Post-Trigger Acquisition Mode (no retriggering)

Post-trigger acquisition is indicated in applications where data is to be collected after a trigger event. The number of scans for each channel after triggering is specified in the PSC_counter as shown. The total acquired data length = NumChan_counter * PSC_counter.



Figure 4-7: Post Trigger without Retriggering

4.4.2 Delayed-Trigger Acquisition Mode (no retriggering)

Delayed-trigger acquisition is indicated to delay data collection after the occurrence of a specified trigger event. The delay time is controlled by the value, pre-loaded in the Delay_counter (16nn). The counter calculates down on the rising edge of the Delay_counter clock source after the trigger condition is met. The clock source can be software programmed by the timebase clock (80 MHz). When the count reaches 0, the counter stops and the



USB-61900 Series starts to acquire data. The total acquired data length = NumChan_counter * PSC_counter.



When the Delay_counter clock source is set to timebase, the maximum delay time = $2^{32}/80M$ s = 18.626ms





4.4.3 Post-Trigger or Delayed-Trigger Acquisition with Retriggering

Post-trigger or Delayed-Trigger acquisition with re-trigger function is indicated where you want to collect data after several trigger events. The number of scans after each trigger is specified in PSC_counter, and Retrig_no can be programmed to specify the re-trigger numbers. An example is shown, in which two scans of data are acquired after the first trigger signal, after which the USB-61900 Series waits for the next re-trigger signal (re-trigger



signals occurring before the first two scans are completed will be ignored). When the re-trigger signal occurs, two more scans are performed. The process repeats until the specified number of re-trigger signals are detected. The total acquired data length = NumChan_counter * PSC_counter * Retrig_no.



Figure 4-9: Post Trigger or Delay Trigger with Retriggering

4.4.4 Gated Trigger

Gated-trigger acquisition is indicated in applications where you want to collect data when trigger events are set to level high/low, and hold acquisition when trigger events are set to the opposite level.

The total number of scans for each channel is specified in the PSC_counter. As shown, after the operation starts, the first scan of data is immediately acquired when the trigger signal is deasserted and paused at the second scan when the trigger signal is asserted.

The four remaining scans are not performed until the trigger signal is deasserted again. The process repeats until the specified amount of retrigger signals is detected.



Total acquired data length = NumChan_counter * PSC_counter.



(NumChain_Counter=4, PSC_Counter=2)

Figure 4-10: Gated Trigger

4.5 D/A Conversion

For complex applications, the USB-61900 Series offers software polling to update the output, and continuous mode to generate waveforms. This means that the D/A update rate is controlled not only by software timing, but can also be set by a specified precision hardware timer. The following sections discuss the USB-61900 Series D/A architecture and control methods.



4.5.1 Bipolar Output Modes

The USB-61900 Series supports a maximum ± 10 V voltage output. The relationship of straight binary coding between the digital codes and output voltages is as shown.

Digital Code	Analog Output
0x7FFF	+9.999695 V (+10 V - 1 LSB)
0x0001	+0.000305 V (1 LSB)
0x0000	0 V
OxFFFF	-0.000305 V (0 V – 1 LSB)
0x8000	-10 V

Table 4-2: Bipolar Output Code

4.5.2 Software Update

This method is indicated when there is a need to generate D/A output controlled by user programs. In this mode, the D/A converter generates one output once the software command is issued.



Difficulty in determining the software update rate may occur within a multitasking environment such as Windows.

4.5.3 Waveform Generation Waveform Generation Data Structure

FIFO is a hardware first-in first-out data queue that holds temporary digital codes for D/A conversion. When the USB-61900 Series operates in waveform generation mode, the waveform patterns are stored in FIFO with 10k samples. Continuous mode transfers data according to channel order. DA channel 0 to channel 1 data is shown.





Figure 4-11: Waveform Generation for Two Channel Update

Data format in FIFO is shown.

DA Channel 0	FFFF	FFFE	FFFD		•••••		FF00
DA Channel 1	0000	0001	0002				00FF

Figure 4-12: FIFO Data In/Out Structure



While waveform patterns exceeding the 10k samples are also supported in continuous mode, the output data may not be updated in the fixed time interval if the USB bus is busy.

With hardware-based waveform generation, D/A conversions are updated automatically by the FPGA rather than by the application software. Compared with conventional software-based waveform generation, the precise hardware timing control guarantees non-distorted waveform generation based on a given and fixed time interval.



In waveform generation mode, both DACs must be configured in the same mode. However, individual DACs can be disabled.

Waveform Generation Clock Source

When the onboard DAC receives a conversion clock signal, a D/A update is triggered. The USB-61902/61903 update clock originates with the 80 MHz internal hardware timer.



Waveform Generation with Internal Hardware Timer

Six counters interact with the waveform, generating different DAWR timings to produce various waveforms, as shown.

Counter	Width	Description	Note
UI_counter	32-bit	Update interval, defining the update interval between each data output.	Update interval = UI_counter / timebase*
UC_counter	32-bit	Update count, defining the amount of data in a waveform.	When value in UC_counter is less than the size of waveform patterns, the waveform is generated incrementally.
IC_counter	32-bit	Iteration calculation, defining how many times the waveform is generated.	
DLY1_counter	32-bit	Defines the delay time for waveform generation after the trigger signal.	Delay Time = (DLY1_counter / Clock timebase)
DLY2_counter	32-bit	Defines the delay time to separate consecutive waveform generation. Effective only in Iterative Waveform Generation mode.	Delay Time = (DLY2_counter / Clock timebase)
Trig_counter	32-bit	Defines the acceptable start trigger count when re-trigger function is enabled	

*timebase= 80 MHz

Table	4-3:	Waveform	Generation	Timer	Definition
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VARNING

The maximum D/A update rate is 1 MHz, and the minimum UI counter setting is 80.



Figure 4-13: Waveform Generation Hardware Timing

Waveform Generation Triggering

The USB-61902/61903 supports flexible trigger sources for analog output functionality. The trigger source can originate with software or external digital signal in continuous waveform generation mode. Users can configure the trigger source and trigger mode by software.

4.5.4 Waveform Trigger Sources Software Triggering

This trigger mode requires no external trigger source. The trigger asserts immediately following execution of the specified function calls to begin the operation.



External Digital Triggering

An external digital trigger occurs when a rising edge or falling edge is detected on the digital signal connected to the AOTG (Analog output trigger) pin, as shown. Users can program the trigger polarity through JYTEK software. The signal level of the external digital trigger signals should be TTL-compatible, and the minimum pulse 20 ns.

4.5.5 Waveform Generation Trigger Modes

The analog output supports post, delay, post trigger with retrigger, and delay trigger with retrigger modes.

Post-Trigger Waveform Generation

Post-trigger generation is indicated to generate a waveform immediately following a trigger signal. The number of patterns to be updated after the trigger signal is specified by UC_counter * IC_counter, as shown.



Operation start

Figure 4-14: Post-Trigger Waveform Generation



Delayed-Trigger Waveform Generation

Delayed-Triggering is indicated when waveform generation is to be delayed after the trigger signal. The delay time is determined by DLY1_counter, as shown. The counter calculates down on the rising edges of DLY1_counter clock source after the start trigger signal. When the count reaches zero, the waveform is generated. The DLY1_counter clock source can be selected via software application using the internal 80 MHz timebase.



6 update count and 1 iteration count

Figure 4-15: Delayed-Trigger Waveform Generation

Post-Trigger or Delayed-Trigger with Retriggering

Post-trigger or delayed-trigger with retrigger modes are indicated when multiple waveforms are to be generated with respect to multiple incoming trigger signals. You can set Trig_counter to specify the number of acceptable trigger signals, as shown.

In this example, two waveforms are generated after the first trigger signal. The USB-61902/61903 then waits for another trigger signal. When the next trigger signal is asserted, the USB-61902/61903 generates two more waveforms.



After two trigger signals, as specified in Trig_Counter, no more trigger signals will be accepted unless a trigger reset command is executed. For more information on the Iterative Waveform Generation in this example, please see the next section.



Figure 4-16: Post-Trigger or Delayed-Trigger with Retriggering



Start trigger signals asserted during waveform generation will be ignored.

Iterative Waveform Generation

You can set the IC_counter to generate iterative waveforms regardless of the trigger mode used. The IC_counter stores the iteration number, as shown in the following two examples.



When the IC_counter is disabled, waveform generation will continue until the counter is reset.



An onboard data FIFO buffers the waveform patterns for waveform generation. If the size of a single waveform is less than that of the FIFO, after initially loading the data from the host computer's memory, the data in FIFO can be reused when a single waveform generation is completed and will not subsequently occupy USB bandwidth.

However, if the size of a single waveform exceeds that of the FIFO, it must be intermittently loaded from the host computer's memory via USB peripheral controller, and will occupy USB bandwidth.

If the value specified in the UC_counter is less than the sample size of the waveform patterns, the waveform is generated incrementally. For example, if a 16-sample sine wave is defined and the UC_counter set to 2, the generated waveform will be a 1/8-cycle sine wave for every waveform period, and a complete sine wave generated for every 8-iterations. If a UC_counter value is specified that exceeds the sample size of the waveform LUT (for example, 32), the generated waveform will be a 2-cycle sine wave for every waveform period.



4 update count, iterate infinite (UC_counter = 4, IC_counter = infinite, DLY2_counter = 0)





In conjunction with different trigger modes and counter setups, you can manipulate a single waveform to generate different and more complex waveforms.

DLY2_Counter in Iterative Waveform Generation

To expand the flexibility of iterative waveform generation, the DLY2_counter separates consecutive waveform generations. The DLY2_counter starts counting down immediately following a single waveform generation. When it reaches zero, the next iteration of waveform generation will start, as shown. If the waveform is generated incrementally, the next waveform will be generated. The DLY2_counter clock source originates with the internal 80 MHz timebase.

4.6 Programmable Function I/O

The USB-61900 Series supports powerful programmable I/O function provided by an FPGA chip, configurable as TTL DI/DO, 32-bit timer/counters, and PWM output. These signals are single-ended and 5 V TTL-compliant.

4.6.1 TTL DI/DO

Programmable function I/O can be used as static TTL-compliant 8-CH digital input and 4-CH digital output. You can read/write these I/O lines by software polling, with sample and update rate fully controlled by software timing.

Pin	Function	Pin	Function
		38	GPI7
17	GPO3	37	GPI6
16	GPO2	36	GPI5
15	GPO1	35	GPI4
14	GPO0	34	GPI3
13	DGND	33	GPI2
		32	GPI1
		31	GPI0
		30	DGND

Table	4-4: Pin	Definition	of TTL	Digital I/O
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4.6.2 General Purpose Timer/Counter

The USB-61900 Series is equipped with two general purpose timer/counter sets featuring:

- ► Count up/down controllable by hardware or software
- Programmable counter clock source (internal clock up to 80 MHz, external clock up to 10 MHz)
- Programmable gate selection (hardware or software control)
- Programmable input and output signal polarities (high active or low active)
- ▶ Initial Count loaded from a software application
- Current count value readable by software without affecting circuit operation.

Pin	Function	Pin	Function
		38	GPTC_AUX2
17	GPTC_OUT3	37	GPTC_GATE2
16	GPTC_OUT2	36	GPTC_UD2
15	GPTC_OUT1	35	GPTC_CLK2
14	GPTC_OUT0	34	GPTC_AUX0
13	DGND	33	GPTC_GATE0
		32	GPTC_UD0
		31	GPTC_CLK
		30	DGND

Table 4-5: Timer/Counter Pin Definition

4.7 Basic Timer/Counter Function

Each timer/counter has three inputs that can be controlled via hardware or software. They are clock input (GPTC_CLK), gate input (GPTC_GATE), and up/down control input (GPTC_UD). The GPTC_CLK input provides a clock source input to the timer/ counter. Active edges on the GPTC_CLK input increment or decrement the counter. The GPTC_UD input directs the counter to



count up or down (high: count up; low: count down), while the GPTC_GATE input is a control signal acting as a counter enable or counter trigger signal in different applications. The GPTC_OUT then generates a pulse signal based on the timer/counter mode set.

All input/output signal polarities can be programmed by software application. For brevity, all GPTC_CLK, GPTC_GATE, and GPTC_OUT in the following illustrations are assumed to be active high or rising-edge triggered.

4.8 General Purpose Timer/Counter Modes

Ten programmable timer/counter modes are available. All modes initialize following a software-start signal set by the software. The GPTC software reset initializes the status of the counter and reloads the initial value to the counter. The operation remains halted until software start is executed again. Operations under different modes are described as follows.

4.8.1 Mode 1: Simple Gated-Event Counting

In this mode, the counter calculates the number of pulses on the GPTC_CLK after a software start. Initial count can be loaded from the software application. Current count value can be read back by software any time with no influence on calculation. GPTC_GATE enables/disables calculation. When GPTC_GATE is inactive, the counter halts the current count value. Operation in which initial count = 5, countdown mode is shown.






4.8.2 Mode 2: Single Period Measurement

The counter calculates the period of the signal on GPTC_GATE in terms of GPTC_CLK. The initial count can be loaded from the software application. After software start, the counter calculates the number of active edges on GPTC_CLK between two active edges of GPTC_GATE. After the completion of the period interval on GPTC_GATE, GPTC_OUT outputs high and then current count value can be read by the software application. Operation in which initial count = 0, count-up mode is shown.



Figure 4-19: Mode 2-Single Period Measurement

4.8.3 Mode 3: Single Pulse-Width Measurement

The counter calculates the pulse-width of the signal on GPTC_GATE in terms of GPTC_CLK. Initial count can be loaded from the software application. After software start, the counter calculates the number of active edges on GPTC_CLK when GPTC_GATE is in its active state.

After the completion of the pulse-width interval on GPTC_GATE, GPTC_OUT outputs high and current count value can be read by the software application. Operation in which initial count = 0, count-up mode is shown.







4.8.4 Mode 4: Single-Gated Pulse Generation

This mode generates a single pulse with programmable delay and programmable pulse-width following software start. The two programmable parameters can be specified in terms of periods of the GPTC_CLK input by the software application. GPTC_GATE enables/disables calculation. When GPTC_GATE is inactive, the counter halts the current count value. Generation of a single pulse with a pulse delay of two and a pulse-width of four is shown.





4.8.5 Mode 5: Single-Triggered Pulse

This mode generates a single pulse with programmable delay and programmable pulse-width following an active GPTC_GATE edge. These programmable parameters can be specified in terms of



periods of the GPTC_CLK input. When the first GPTC_GATE edge triggers the single pulse, GPTC_GATE has no effect until software start is executed again. Generation of a single pulse with a pulse delay of two and a pulse-width of four is shown.



Figure 4-22: Mode 5-Single-Triggered Pulse

4.8.6 Mode 6: Re-Triggered Single Pulse Generation

This mode is similar to Mode 5 except that the counter generates a pulse following every active edge of GPTC_GATE. After software start, every active GPTC_GATE edge triggers a single pulse with programmable delay and pulse width. Any GPTC_GATE triggers that occur when the prior pulse is not completed are ignored. Generation of two pulses with a pulse delay of two and a pulse width of four is shown.



Figure 4-23: Mode 6-Re-Triggered Single Pulse



4.8.7 Mode 7: Single-Triggered Continuous Pulse Generation

This mode is similar to Mode 5 except that the counter generates continuous periodic pulses with programmable pulse interval and pulse-width following the first active edge of GPTC_GATE. When the first GPTC_GATE edge triggers the counter, GPTC_GATE has no effect until software start is executed again. Generation of two pulses with a pulse delay of four and a pulse-width of three is shown.





4.8.8 Mode 8: Continuous Gated Pulse Generation

This mode generates periodic pulses with programmable pulse interval and pulse-width following software start. GPTC_GATE enables/disables calculation. When GPTC_GATE is inactive, the counter halts the current count value. Generation of two pulses with a pulse delay of four and a pulse-width of three is shown.



Figure 4-25: Mode 8-Continuous Gated Pulse

4.8.9 Mode 9: Edge Separation Measurement

Measures the time differentiation between two different pulse signals. The first pulse signal is connected to GPTC_GATE and the second signal is connected to GPTC_AUX. Clocks that pass between the rising edge signal of two different pulses through the 40 MHz internal clock or external clock are calculated. You can calculate the time period via the known



clock frequency. The maximum counting width is 32-bit. Decrease of the counter value in Edge Separation Measurement mode is shown.



Figure 4-26: Mode 9-Edge Separation Measurement

4.8.10 Mode 10: PWM Output

The USB-61900 Series timer/counter can also simulate a PWM (Pulse Width Modulation) output. By setting a varying amount of Pulse_initial_cnt and Pulse_length_cnt, varying pulse frequencies (Fpwm) and duty cycles (Dutypwm) can be obtained. PWM output is shown.



Figure 4-27: Mode 10-PWM Output

Calculation of the PWM frequency and duty cycle is as follows.

$$F_{PWM} = \frac{F_{Timebase}}{Pulse_initial_cnt + Pulse_length_cnt}$$



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5 Calibration

This chapter introduces the calibration process to optimize AD conversion and avoid DA output errors.

5.1 Loading Calibration Constants

The USB-61900 Series is factory-calibrated before shipment. The associated calibration constants of the TrimDACs firmware are written to the onboard EEPROM. TrimDACs firmware is the algorithm in the FPGA. Loading calibration constants entails loading the values of TrimDACs firmware stored in the onboard EEPROM. ADKLINK provides a software utility that automatically reads the calibration constants, if necessary.

Dedicated space for storing calibration constants is provided in the EEPROM. In addition to the default bank of factory calibration constants, there is one user-utilization bank, allowing loading of the TrimDACs firmware values either from the original factory calibration or a subsequently-performed calibration.

Since measurement and output errors may vary depending on time and temperature, it is recommended that you calibrate the USB-61900 Series module in your existing testing environment, as follows.

5.2 Auto-Calibration (USB-61901/61902 only)

USB-61902 auto-calibration utility measures and corrects almost all calibration errors with no external signal connections, reference voltage, or measurement devices. The USB-61900 Series provides onboard calibration reference to ensure the accuracy of auto-calibration. The reference voltage is measured in the production line by a digital potentiometer and compensated in the software. The calibration constant is stored after this measurement.





The USB-61903, requiring an external precision current source to calibrate the current-to-voltage conversion resistor and the differential buffer in its front-end circuit, does not support autocalibration. Please return the module for calibration service if necessary.

5.3 Saving Calibration Constants

Factory-calibrated constants are permanently stored in a bank of the onboard EEPROM and cannot be modified. When the device is recalibrated, the software stores the new constants in a userconfigurable section of the EEPROM. To restore original factory calibration settings, the software can copy the factory-calibrated constants to the user-configurable section of the EEPROM. When auto-calibration is complete, the new calibration constants can be saved to the user-configurable banks in the EEPROM.



- The USB-61900 Series should be warmed up for at least 15 minutes before initiating auto-calibration
- Remove the cable before auto-calibrating the card since the DA outputs are changed during the process



Important Safety Instructions

For user safety, please read and follow all **instructions**, **WARNINGS**, **CAUTIONS**, and **NOTES** marked in this manual and on the associated equipment before handling/operating the equipment.

- ▶ Read these safety instructions carefully.
- ► Keep this user's manual for future reference.
- Read the specifications section of this manual for detailed information on the operating environment of this equipment.
- When installing/mounting or uninstalling/removing equipment:
 - ▷ Turn off power and unplug any power cords/cables.
- ► To avoid electrical shock and/or damage to equipment:
 - ▷ Keep equipment away from water or liquid sources;
 - ▷ Keep equipment away from high heat or high humidity;
 - Keep equipment properly ventilated (do not block or cover ventilation openings);
 - Make sure to use recommended voltage and power source settings;
 - Always install and operate equipment near an easily accessible electrical socket-outlet;
 - Secure the power cord (do not place any object on/over the power cord);
 - Only install/attach and operate equipment on stable surfaces and/or recommended mountings; and,
 - If the equipment will not be used for long periods of time, turn off and unplug the equipment from its power source.



Never attempt to fix the equipment. Equipment should only be serviced by qualified personnel.

A Lithium-type battery may be provided for uninterrupted, backup or emergency power.



Risk of explosion if battery is replaced with an incorrect type; please dispose of used batteries appropriately.

- Equipment must be serviced by authorized technicians when:
 - ▷ The power cord or plug is damaged;
 - ▷ Liquid has penetrated the equipment;
 - ▷ It has been exposed to high humidity/moisture;
 - It is not functioning or does not function according to the user's manual;
 - ▷ It has been dropped and/or damaged; and/or,
 - ▷ It has an obvious sign of breakage.



Warranty Policy

Thank you for choosing JYTEK. To understand your rights and enjoy all the after-sales services we offer, please read the following carefully.

- 1. Before using JYTEK's products please read the user manual and follow the instructions exactly.
- 2. All JYTEK products come with a limited two-year warranty, one year for products bought in China:
 - ▷ The warranty period starts on the day the product is shipped from JYTEK's factory.
 - Peripherals and third-party products not manufactured by JYTEK will be covered by the original manufacturers' warranty.
 - For products containing storage devices (hard drives, flash cards, etc.), please back up your data before sending them for repair. JYTEK is not responsible for any loss of data.
 - Please ensure the use of properly licensed software with our systems. JYTEK does not condone the use of pirated software and will not service systems using such software. JYTEK will not be held legally responsible for products shipped with unlicensed software installed by the user.
 - For general repairs, please do not include peripheral accessories. If peripherals need to be included, be certain to specify which items you sent on the RMA Request & Confirmation Form. JYTEK is not responsible for items not listed on the RMA Request & Confirmation Form.



- 3. Our repair service is not covered by JYTEK's guarantee in the following situations:
 - Damage caused by not following instructions in the User's Manual.
 - Damage caused by carelessness on the user's part during product transportation.
 - Damage caused by fire, earthquakes, floods, lightening, pollution, other acts of God, and/or incorrect usage of voltage transformers.
 - Damage caused by unsuitable storage environments (i.e. high temperatures, high humidity, or volatile chemicals).
 - Damage caused by leakage of battery fluid during or after change of batteries by customer/user.
 - ▷ Damage from improper repair by unauthorized JYTEK technicians.
 - Products with altered and/or damaged serial numbers are not entitled to our service.
 - ▷ This warranty is not transferable or extendible.
 - ▷ Other categories not protected under our warranty.
- 4. Customers are responsible for shipping costs to transport damaged products to our company or sales office.

If you have any further questions, please contact JYTEK: service@jytek.com.



Getting Service

Customer satisfaction is our top priority. Contact us should you require any service or assistance.

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